CODE OF CONDUCT

For Participants

We are fully committed to safeguarding and promoting the well-being of all our members. The club believes it is important that members, coaches, administrators and parents associated with the club should, at all times, show respect and understanding for the safety and welfare of others. Therefore, members are encouraged to be open at all times and share any concerns or complaints that they may have about any aspect of the club with Fiona Hulley, our Welfare Officer. Their contact details are as follows:

Fiona Hulley: welfare@kennylandsgymnastics.com

As a member of Kennylands Gymnastics you are expected to abide by the following club rules:

- All members must participate within the rules and respect Coaches and Judges and their decisions
- All members must respect fellow club members
- Members must wear suitable attire for training. Long hair to be tied back before arrival to the class
- All body jewellery should be removed and newly pierced ears should be taped prior to arrival
- Members should treat all equipment and facilities with respect
- Members must inform the Head Coach of any injuries or illness they may have prior to the warm-up
- Members should not eat or chew gum during a session or use bad language
- Members should be collected promptly from their class and wait inside the gym with Coaches at the end of a session if their parent or guardian is late.

For Parents / Guardians

- Encourage your child to learn the rules and participate within them
- Endeavour to establish good communications with the Club, Coaches and Staff for the benefit of all and discourage challenging / arguing with officials
- Help your child to recognise good effort and not compare themselves to other gymnasts
- Set a good example by recognising good sportsmanship and applauding the performances of all
- Support your child's involvement to help them to enjoy their sport; never force your child to take part
- Always ensure your child is provided with a bottle of water which can be refilled from the kitchen when necessary. Crockery in the kitchen is not to be used by gymnasts during their class.
- Due to the nature of the activity some physical contact between Coaches and gymnasts may be required. Kennylands Gymnastics takes every measure in ensuring that only appropriate and non-invasive techniques are used. Any concerns should be raised with the Club Welfare Officer
- Keep the club informed if your child is ill or injured and unable to attend more than one session. Use the Customer Portal to notify us of absences where possible.
- Share any concerns or complaints about any aspect of the Club through the approved channels
- Ensure your child arrives promptly for their class. Any member who is more than 10 minutes late for their class will be unable to join in due to the nature of the activity
- Endeavour to arrive at least 5 minutes before the end of your child's class to ensure prompt collection of your child and remember that Kennylands Gymnastics are not responsible for your child before or after their session. Persistent lateness is not desirable or acceptable. Kennylands Gymnastics reserve the right to charge a £10 fee for any parent/carer who is more than 10 minutes late to collect their gymnast.
- It is Kennylands Gymnastics' Club policy that the parent/carer of any participants under the age of 5 remain on site for the duration of their class. Children under the age of 12 must be collected from within the gym building and not the car park.
- Members must pay any fees promptly. Fees are payable termly in advance and for the duration of the term. Refunds
 for missed classes will not be given. Failure to meet payment deadlines will result in your child's place being offered
 to someone on our waiting list.
- Members must not smoke, consume alcohol or take drugs of any kind whilst on the premises or representing the club at competitions or other events.